

# General Information

[General Information](#)

[Power Systems](#)

[Quality](#)

[Customization For Professionals](#)

[How To Get Started](#)

[FAQs](#)

## General Information

We are located in Deland, Florida (20 Minutes Southwest of Daytona Beach).

Due to our personalized service and deadlines,

**We are by appointment only.**

### **Out of state customers and transportation**

We are able to work with out of state customers to design and build custom RV's/Vans. We will work with you via phone, internet, email and regular mail, if needed, for designing, colors, materials, etc. We also will pick you up/drop you off free of charge to a local Airport, Rental Car Company, etc. We are nearest to Daytona International Airport (DAB), but within an hour of Orlando-Sanford Airport (SFB) or Orlando International (MCO).

### **Pricing**

We believe our prices are very fair for the quality and custom work that we do. ALL of our prices include Labor, Wiring,

Plumbing, Installation & Hardware, unless specifically noted.

## **Scheduling**

We are quite busy and have a moderate wait list for full RV Builds. At this time, we are scheduling about 1-3 months in advance. Smaller or partial builds may be less. We highly suggest sending a **\$1000.00 NON-Refundable** deposit to secure a date on our build calendar. That guarantees you the date, and guarantees us that you will be using your given date. *Of course, this deposit is applied to your invoice for the build.* Deposit can be made by personal check or by Credit card.

## **Deposit and Final Payment**

On your scheduled drop off/start date for the Custom Build, we require a 30% deposit. When the build is complete and you take possession of your newly customized vehicle, **the final payment is due by Cashiers Check, Wire or Cash.**

## **Decisions and Choices**

When You drop off your vehicle, you will meet with our design team, and they will discuss with you in more depth about what you want/need and advise you, if needed. We will visually look over your vehicle for size, space and discuss where things need to go and how you want the vehicle designed. We will create a CAD drawing of your floor plan, so you will have an understanding about the interior of the Coach. You will be making color choices for ceilings, walls, upholstery cloth/vinyl. You will be making other design choices like flooring, night shades, lighting, storage, counter top laminates, cabinet laminates etc. etc. This whole process of dropping off your van and making choices usually takes 2-4 hours, depending on how decisive you are.

You will sign a simple contract agreeing to the cost and acknowledging that no changes may be made unless in writing/email. The final estimate is the cost, unless something is added or changed in writing and approved by you.

## **Your Floor Plan**

In 1-3 days, (sometimes while you are here) You will receive one or more CAD drawings of the layout you want and approved, by email. You will at that time be able to change things around, increase/decrease sizes etc. **You will need to confirm and approve by email.** Then, the fun and building begins.

## **Updates/Photos**

We do our best to send you occasional updates and progress photos via email. During the final/homestretch phase, we purposely do not send progress pictures. We want you to be surprised to see your new custom Build.

## **Timing/Completion Time**

Most custom RV builds take **24 weeks** to complete from start to finish. Your date will not start until floor plan has been approved. Any major floor plans change will effect the date of completion and charges maybe applied. Smaller builds, partial builds may be less. We do our very best to complete your build when expected. Although, there can be situations out of our control such as special order items delayed by manufacturer, illness etc. We can not guarantee an exact date, unless the time to complete is exaggerated in advance. We will do our best to complete your build on time. If you have a planned event where you **MUST** have this vehicle back by a specific date, *please notify us in advance*, when you schedule the build.

*NOTE: The time to complete a have been revised temporarily due*

*to COVID-19, and supply Chain disruptions.*

### **Services not available**

We do not do mechanical work on any vehicle.

We do not do any paint & body work.

### **Recently added Services**

Although we do not have a RV accessory store, we stock some items and we now have a catalog and can order anything you want or need at a fair price (usually 10% less) and have it here or to you in 2-3 days max. This is especially convenient for DIY or partial DIY customers.

We also install Larger Alternator/Charging Systems, when more power is needed for longer off grid applications.

Feel free to call with any questions, concerns or designing ideas. If you by chance get our voicemail, *please leave a message* with a phone number.

386-469-9573

We look forward to meeting with you and designing your custom vehicle. We do our very best to make the process affordable, fun and stress free.

Bob & Lois Murphy, Owners

**Phone (386)469-9573**

**Email: [floridarv58@yahoo.com](mailto:floridarv58@yahoo.com)**

**Website: [www.customcoachcreations.com](http://www.customcoachcreations.com)**